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January 7, 2014

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**RE:** Annual 64.2009(e) CPNI Certification, Docket No. 06-36

Secretary Dortch:

This Certification is made pursuant Section 64.2009(e) of the Federal Communications Commission's rules in connection with Customer Proprietary Network Information ("CPNI"). During the year of 2013, I have had personal knowledge that Shreveport Communication Service, Inc. had procedures in place that are adequate to ensure compliance with the CPNI rules under Subpart U in Part 64 of the Commission's rules and regulations.

Shreveport Communication Service, Inc. ensures that its operating procedures are in compliance with the Federal Communications Commission's rules by never releasing any customer proprietary information to third parties or brokers unless the party is an officer of the government and provides a subpoena for customer records. Customer proprietary network information is only released to a customer if it meets one of the following:

- 1) In-store request with a valid photo ID that matches the name on the account.
- 2) Telephone requests will be sent by mail to the address on file or we will return the call to the number and name listed on the account.
- 3) A business customer may sign a form that allows its designee(s) to receive the information directly from their account representative.

If more information is needed or required, please let me know.

Thanks,

Leroy Faith, Jr.  
Vice-President  
LFaithJr@ShreveComm.net

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Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

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Annual 64.2009(e) CPNI Certification for 2013

Date filed: January 7, 2014

Name of company(s) covered by this certification: Shreveport Communication Service, Inc

Form 499 Filer ID: 818828

Name of signatory: Leroy Faith, Jr

Title of signatory: Vice President

I, Leroy Faith, Jr., certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed



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